



# WARRANTY / DO'S & DON'TS

## EUROPEAN WARRANTY

TPI-Polytechniek offers a 1 year warranty on manufacturers defects. This warranty covers any defects caused by faulty production or design flaws. For parts that are designed to move, wear and tear there is no warranty as these parts are intended and designed to be replaceable. To find details on which parts are marked as replaceable please contact TPI-Polytechniek for further information.

Since TPI-Polytechniek products are meant to be installed by professionals there is no warranty over installation mishaps or any damage caused by incorrect installation of the products herein. TPI-Polytechniek does offer a service warranty of 1 years over correctly and professionally installed products, therefore we strongly advise to use professional personnel.

Our polyurethane formula guarantees high insulation values but does not in any case guarantee that our products cannot freeze when in low temperatures. To ensure optimal functioning of your product(s) please contact your dealer or TPI-Polytechniek for information on installation, set-up adjustments and functionality.

Please note that under no circumstance TPI-Polytechniek is responsible for injuries or loss of life due to malfunction of our products!

## EU DO'S & DON'TS

### **Make sure to mount inlets on a flat wall surface**

A flat wall surface ensures optimal fitment and therefore air leakage will be reduced to a minimum. For optimal functioning make sure to caulk all sides of the inlet with a silicon sealant.

### **Do not use foams or fillers to fill space in between the inlet and the wall**

Foams and fillers might cause damage to the inlet or cause it to jam as they have different expansion values due to temperature differences. When in doubt, please ask your supplier for additional information.

### **For the set-up, connect the inlet to the main cable for in closed position**

Make sure the inlet is closed when connecting it to the main cable, this will ensure all inlets are connected in the same modus and less adjustments are needed to optimize the set-up.

### **Use screws with rivets for mounting the inlets into the wall, be aware of the polyurethane skin**

With the use of rivets for mounting the inlets into the wall one can prevent the screw to sink into the flange or skin of the inlet. The outer skin of the polyurethane is hard but the force exerted on screws during installation might penetrate the skin.

### **Cleaning**

Pay close attention while cleaning the inlets, avoid using corrosive cleaning solutions that might harm the polyurethane. Also make sure not to use too much pressure with the pressure washers as it might damage the skin of the inlets. Use max. 120 bar at a minimal distance of 10cm and temperatures not exceeding 40°C

