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Effective Date: May 15, 2023

Product Warranty Information

Warranty Coverage Information

Multifan Thermostats: 1 Year from Date on Control

LB White Heaters: 1 Year on Valve, Motor and all other parts

Monitrol Controls: 2 Years from Date on Control (unless specified otherwise)

Multifan Motors: 3 Years from Date Stamp on Motor

AGI Motors: 12 months from date of installation, motors must be returned to an authorized motor repair shop for warranty repair or replacement.

Exacon IS NOT responsible for the cost of a replacement motor, if a new one is required by the customer before the defective one is returned.

Warranty is NOT extended to cover costs of LABOUR or FREIGHT.

Products brought to EXACON for repairs outside the warranty specifications will be subject to a SHOP RATE of \$80.00* per hour plus parts required for repair, plus appropriate taxes. Please respect Biosecurity Issues- ALL products being returned must be clean and disinfected, or they will not be accepted at our facility.

Authorization must be obtained from the Exacon office prior to any product being returned for warranty/credit. [Download forms here.](#)

No Item will be credited until item is returned to EXACON and approved for credit by manufacturer.

**Subject to change*